

Returns and Refunds Policy

Thank you for shopping at Joyful Bird.

If you are not entirely satisfied with your purchase, we're here to help.

Our products can be returned within 15 days of the original purchase of the product.

To be eligible for a return, please make sure that:

- The product was purchased in the last 15 days
- The product is in its original packaging
- The product isn't used or damaged
- You obtained a Return Merchandise Number (RMN) from us

Products that do not meet these criteria will not be considered for return.

To obtain a Return Merchandise Number (RMN), contact us:

- By visiting this page on our website: joyfulbirdministries.com

Send the product with its original packing and the RMA number, to:

2160 Canyonville/Riddle Rd.

Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from Joyful Bird.

Damaged items

If you received a damaged product, please notify us immediately for assistance.

Sale items

Sale items can be refunded.

Digital products

We do not issue refunds for digital products once the order is confirmed and the product is sent.

We recommend contacting us for assistance if you experience any issues receiving or downloading our products.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By visiting this page on our website: joyfulbirdministries.com